

Cyber Security, Technology and Suspected Fraudulent Transactions Reporting Grievances Matrix

Cyber security and Technology grievances

Details of	Contact Person	Address	Contact No.	Email ID
Technology Support	Kiran Bhoir	Ambit House, 449, Senapati Bapat Marg, Lower Parel, Mumbai - 400 013	+91 22 6860 1897 (Monday-Friday; 9:30 AM to 6:00 PM)	GPC.Techsupport@ambit.co
Escalation				
Information Technology	Rishi Chaurasia	Ambit House, 449, Senapati Bapat Marg, Lower Parel, Mumbai - 400 013	+91 22 6860 1897 (Monday-Friday; 9:30 AM to 6:00 PM)	GPC.Techsupport@ambit.co
Cyber Security	Prateek Mishra	Ambit House, 449, Senapati Bapat Marg, Lower Parel, Mumbai - 400 013	+91 22 6860 1897 (Monday-Friday; 9:30 AM to 6:00 PM)	infosec.externalqueries@ambit.co

Suspected Fraudulent Transactions reporting

Details of	Contact Person	Address	Contact No.	Email ID
Head of Client Experience	Lubena Alam	Ambit House, 449, Senapati Bapat Marg, Lower Parel, Mumbai - 400 013	+91 22 6623 3285 (Monday-Friday; 9:30 AM to 6:00 PM)	clientexperience.gpc@ambit.co
Escalation				
Executive Director - Client Experience, Operations & Digital Initiatives	Dhipu Pillai	Ambit House, 449, Senapati Bapat Marg, Lower Parel, Mumbai - 400 013	+91 22 6623 3057 (Monday-Friday; 9:30 AM to 6:00 PM)	Dhipu.Pillai@ambit.co
Head - Compliance	Shailesh Adukia	Ambit House, 449, Senapati Bapat Marg, Lower Parel, Mumbai - 400 013	+91 22 6860 1805 (Monday-Friday; 9:30 AM to 6:00 PM)	gpc.compliance@ambit.co